



Terms of Service

Last Updated: 2/12/26

1. **Acceptance of Terms:** By accessing and using the NeuVista Mental Health website, you accept and agree to be bound by the terms and provision of this agreement.

2. **Medical Disclaimer:** The content on this website, including text, graphics, images, and other material, is for informational purposes only. The content is not intended to be a substitute for professional medical advice, diagnosis, or treatment.

- Always seek the advice of your physician or other qualified health provider with any questions you may have regarding a medical condition.
- If you think you may have a medical emergency, call your doctor or 911 immediately.
- Use of this website does not establish a doctor-patient relationship between you and NeuVista Mental Health.

3. **SMS/Text Messaging Terms:** By opting into the NeuVista Mental Health text messaging program, you agree to the following:

- Program Description: You will receive recurring text messages regarding your care, including appointment reminders, TMS treatment scheduling, and billing notifications.
- Message Frequency: Message frequency varies based on your specific treatment plan.
- Pricing: Message and data rates may apply from your wireless provider.
- Opt-Out: You can cancel the SMS service at any time. Just text "STOP" to our number. We will send you a one-time confirmation of your unsubscribe status.
- Help: For more info, reply "HELP" or contact us at (910)239-0300.
- Carrier Liability: Mobile carriers are not liable for delayed or undelivered messages.

4. **Intellectual Property:** The content, organization, graphics, design, and other matters related to the Site are protected under applicable copyrights and other proprietary laws. The copying, redistribution, use, or publication by you of any such matters or any part of the Site is strictly prohibited.

5. **Limitation of Liability:** NeuVista Mental Health shall not be liable for any damages whatsoever, and in particular NeuVista Mental Health shall not be liable for any special, indirect, consequential,



or incidental damages, or damages for lost profits, loss of revenue, or loss of use, arising out of or related to this website or the information contained in it.

6. **Governing Law:** These Terms shall be governed by and construed in accordance with the laws of the State of North Carolina.